

REGULATIONS OF WATER PARK TROPICANA

I. GENERAL

1. These Regulations of the Water Park "Tropikana" (the "Regulations") sets out the principles and mode of use of the pools, recreational facilities and attractions located in the complex Water Park "Tropikana" (hereinafter "Water Park" or "Facility") in the Hotel Golebiewski, ul. Pałacowa 7, Białystok (referred to as "Hotel Golebiewski"). The detailed composition of the object is specified on the map of the Water Park, which is attached as Exhibit 1 to the Rules.
2. The owner and administrator of The Water Park is Mr. Tadeusz Golebiewski leading business under the name Tadeusz Golebiewski Hotel Golebiewski, ul. Pałacowa 7, 15-064 Białystok NIP: 125-001-07-73, e-mail: bialystok@golebiewski.pl Tel: +48 85/6782500 entered in The Central Register and Information of Economic Activity led by the Minister of Development (the "Administrator").
3. Admission to the Water Park or in case of hotel guests, the admission to the Water Park is treated as the acquaintance and acceptance of the conditions of these Regulations and regulations and instructions in force in the Water Park area.
4. Before entering the area of the Water Park and before using various devices and attractions of the Water Park, these Rules must be read, also regulations and instructions of use of appliances and attractions facility, which are attached to these Rules. In the case of organized groups, for the acquaint with regulations and instructions - the guardian of organized group is responsible.
5. By entering the Water Park area, each user agrees to comply with the provisions of the Rules and Regulations and instructions in force in the Facility.
6. Opening hours: Monday-Friday 7:00-22:00, Saturday - Sunday 8:00-22:00
7. Water Park can use:
 - a) guests of the Hotel Golebiewski,
 - b) other individual users holding a ticket to Water Park,
 - c) organized groups.
8. Children under the age of 14 may stay on the area only under adult supervision. Individual regulations and instructions for pools, recreational facilities and attractions may provide additional age restrictions for visitors.
9. Valuable objects should be deposited at the reception deposit at the Hotel Golebiewski. In case of loss or damage deposited items, the Administrator shall be liable under the general terms of Art. 846 and next of The Civil Code.
10. Facilities and attractions available on the Water Park area have the required certificates and safe use. They provide safety on condition that user is complying with instructions and regulations given on the Facility area and written in this document.
11. The Administrator reserves the right to exclude from the use of swimming pools, facilities and Facility attractions because of the failure, in particular if they do not turn off jeopardize the health of their users. Whenever there is any failure The Administrator will inform users. In this case, the purchase of an admission ticket is associated with the acceptance of the inability to use the excluded attractions or equipment. Detailed rules for the use the facilities and attractions of the object are governed by separate rules or instructions contained at the Facility.

II. RULES OF USE THE FACILITY

12. Before entering the Facility area and before using the individual swimming pools, facilities and attractions, please read these Terms and Conditions and the Terms and Conditions of use of the equipment and attractions in this Privacy Policy and be sure to follow them during your stay on the area.
13. An employee of the Hotel Golebiewski can refuse a person who want to enter to the Water Park or request a person to leave an area of the Water Park, if behavior of the person clearly indicates a state of intoxication or under the influence of a narcotic drug.
14. Before entering the Facility area, all users get a towel and a wristbands with an electronic reader (the "wristbands") which allows you to move freely around the Facility and monitor the residence time within the Facility. In the Facility complex there are readers, where- after applying a wristbands - the remaining time of your stay in Facility will appear. In the locker room zone are cabinets with readers, where - after applying a wristbands to the reader- the number of the cabinet will appear and it is already assigned to the wristband during your stay at the Facility.
15. If wristbands was lost, it must be paid by the amount corresponding to the value of its purchase made by the Administrator.
16. Users of the Facility are obliged to put and store all their belongings in designated lockers in the locker room area, the proper closing of the cabinets and checking whether they are closed properly. Please notice that valuable items should be deposited at the Hotel Golebiewski reception, according to the paragraph no 9. of this Regulations.

The Administrator is not responsible for items left outside the cabinet in the locker room area and for the property left in the cabinet which was incorrectly closed by the user.
17. Each user before entering the Facility is obliged to use the shower to wash the whole body and disinfect the feet.
18. In the Facility swimming suit is required: for women one or two-piece swimsuit, for men swimming trunks or swimming shorts.
19. In the Facility complex there is an obligation to walk in non-slip shoes.
20. Children using diapers must wear disposable diapers designed for swimming.
21. Persons who can't swim can use only a designated areas for non-swimmers.
22. While using the device and attractions of Facility you must strictly follow the instructions, regulations and marks / pictograms/and follow the instructions of use.
23. While using the water slide you must strictly follow the instructions and regulations that are at the slide and follow the traffic lights.
24. In the Facility area shall be prohibited:
 - any behavior which may pose a threat to other users of the Facility,
 - running and pushing other users into the water,
 - bringing a glass and sharp objects,
 - wearing jewellery,
 - smoking cigarettes or tobacco in any other form, and psychoactive substances
 - taking animals on the area
 - entrance to the technical and administrative rooms,
 - to use available devices and equipment in the facility against the rules of their purpose and usage
 - in case of doubt whether using the device or equipment is compatible with the principles of its use, the user is obliged to obtain information from the lifeguard,

- admission and staying of people whose status indicates the consumption of alcohol or drugs,
 - bringing, sales, delivery and consumption of alcoholic beverages and drugs,
 - initiating false alarms, entering the statues, balustrades, lifeguards stations, walls surrounding the pools, flowerbeds, rock, elements of decoration and other devices not served for this purpose,
 - jumping from walls, balustrade, stairs, bathtubs, jacuzzi, flowerbeds and other elements of the construction, as well as from the edge of the pool, especially run-up or "taking a header",
 - use rescue equipment for purposes other than it is dedicated,
 - the use of facilities and attractions contrary to their rules and instructions,
 - eating food in the locker room, changing rooms and swimming pool area,
 - destroying Facility equipment,
 - contamination of water and the swimming pool area, including relieve oneself physiological needs in places not intended for
 - the use of soap and other chemicals on the pool area (outside showers and toilets)
 - violating public order, good morals, including the use of profanity, pose a threat for other persons in the Aqua Park.
25. People staying at the Aqua Park and violating public order, good manners, including using profanity, posing a threat to other people staying at the Aqua Park, as well as those not adhering to the provisions of the Regulations and instructions in force in the Water Park, recommendations to officials law enforcement or employees of the Water Park may be removed from the object without the right to refund the costs of tickets.
26. It is forbidden to use Facility by people, who:
- have external signs indicating the skin disease
 - have open wounds and cuts
 - have breathing difficulties
 - are suffering from imbalances
 - are suffering from cardiovascular disorders
 - are suffering from infectious disease
 - have frequent intravenous injections
 - have lack of personal hygiene
 - are aggressive
27. Individuals with worsen state of health, fitness and well-being, and pregnant women should use the swimming pools, facilities and attractions located on the Facility area according to their current state of health and with extreme caution. People with unstable health condition should use the swimming pools, facilities and attractions located on the area of the Facility only after consulting the doctor. Users of the Water Park are informed that using swimming pools, facilities and attractions located on the area, may cause deterioration of their health and even endanger their lives (eg. by drowning). More specifically this applies to people with the following symptoms: hypertension, ischemic heart disease, disease conditions of internal organs, etc. It is therefore recommended that people whose health may pose a risk of drowning or deterioration of health and are suffering from illnesses that can worsen during the use of the pools, equipment and attractions located in the area of the Facility, made use of them only after prior consultation with the doctor and provided the user first read the full range of Aqua Park and state that the use of the pool, attractions or equipment - taking into account the current daily state of health and well-being - will not lead to a threat to health and life.
28. Any cuts and injuries should be announced immediately to the nearest lifeguard of Water Park.
29. Lifeguards on duty at the Aqua Park perform general supervision over compliance with these regulations and over the safety of users of Water Park. All persons using the Facility are obliged to submit to their orders.
30. Persons who violate the Regulations may be (permitted by governing law provisions), removed from the Facility area by security or police officers, without the right to a refund for the purchased tickets.

III. ORGANIZED GROUPS

31. Groups enjoy the Aqua Park only under the supervision of their guardians. Guardians enter the Facility area for free.
32. Guardians of an organized group are responsible for the safe of group members and closely cooperate in this area with lifeguards of Water Park.
33. Before entering and leaving the Aqua Park area, the group is obliged to stand away from entering gates, so that other persons have no problem with walking in/ out.
34. During entering the area, group guardians take special wristband for their participants. Guardians also should get acquainted with the Regulations.
35. Participants should enter the area simultaneously, under the supervision of their guardian.
36. For one guardian there are 10 participants (children up to 14 years old), but no more than 15 group participants. The number of guardians for disabled persons depends on state of health and level of self-reliance these persons. In special cases, there is possibility of changing the number of guardians. Such decision shall make licensed Aqua Park worker.
37. Guardians of an organized group are responsible for the discipline of all the members of the group before, during and after leaving the Water Park, so when using the facility, the guardian of an organized group should be visible to all members of the group.
38. Guardians of an organized group are obliged to instruct members of the organized group about the rules of use of the facility, including the rules for using the lockers. Guardians of the organized groups are obliged to monitor the emptying of the lockers and take personal belongings by the members of the organized group before leaving the Water Park.
39. Guardians of an organized group are obliged to count all members of the group at the entrance and the exit. After the group entered the Water Park, the Guardians report this fact to the lifeguard who informs the organized group about the rules of using the equipment and recalls the safety rules and regulations.
40. Guardians of an organized group after entering the pool hall is obliged to contact immediately the duty lifeguard to arrange the use of the facility by the organized group.
41. Group classes can be held only in the presence of swim instructors and lifeguards.
42. Guardians of an organized group are obliged to report to the lifeguard the exit of the group.
43. Guardian of an organized group of 15 or more persons is obliged to hold and present to the Water Park staff a name list of participants.
44. Guardian is obliged- before entering with the group the Water Park- to fill in "the declaration of the group's guardian". The declaration is available at the reception of the Water Park.

IV. PAYMENT

45. Admission to the Water Park Tropikana is based on:

- a) valid, magnetic room card (for persons who using accommodation services of Hotel Golebiewski)
- b) payment made at the slot machine or at the Main Reception in accordance with the applicable price list (external guests, organized groups)
-The entrance to the Water Park is charged "in advance" according to the current price list.

46. Resignation by the user, who does not use accommodation services at Hotel Golebiewski, of using the Water Park in a situation at least partial use causes relative reduction fees paid by user who is resigning. Payment made by such resigning user may be fully retained, if the cancellation was due to independent causes. The use of the Water Park within the meaning of this Regulation is also considered the storage of items in the designated place at the reception.

47. In case of a user who does not use the Golebiewski Hotel accommodation services or an organized groups, the final settlement of the stay in the Water Park is based on the transition registration through the exit gate to the "time stop zone" and is based on the current price list. The settlement period is the time measured from entering the gate until the exit gate is exceeded in the "time stop zone".

48. Children up to 4 years of age use the Water Park free of charge.

49. Children up to 14 years of age have lower prices. The age of the child must be documented by valid school card (school ID).

50. The Administrator reserves the right to stop the admission of Water Park Users if there are no lockers in the changing rooms.

51. Invoice for services provided by the Administrator draws the main reception of the Hotel.

V. RESPONSIBILITY

52. For damages of property of the Golebiewski Hotel and on the Water Park area, caused by the fault of the user, arising out of events caused by non-compliance the law, or the provisions of these Terms and Conditions, the User bears responsibility on general principles.

53. For damage (done by the User) of items of the Object, destruction, damage or loss of objects handed over to the User, the User bears responsibility on general principles.

VI. FINAL PROVISIONS

54. Any disputes that may arise in connection with these Regulations shall be resolved by the competent courts of law.

55. Any questions or comments and complaints about the services provided by the Administrator can be sent to the address indicated in point 2 of the Regulations, by phone at +48 85/6782500, or by e-mail: bialystok@golebiewski.pl. All complaints will be considered within 14 days of receipt by the Administrator.

56. Matters not regulated herein, shall be governed by the generally applicable law, including the provisions of the Act of 18 August 2011 of Safety of People Residing In The Areas Of Water (i.e., OJ 2016. Item. 656z later. D.).

57. The Regulations are available in front of entrance to the Water Park Tropikana as well as at the reception of Hotel Golebiewski in Białystok.

Telephone number to the reception of the Water Park Tropikana: +48 85/6782434.